

Kentwood Family Physicians, PC

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Patient Centered Medical Home (PCMH) Frequently Asked Questions

What is a PCMH?

The Patient Centered Medical Home (PCMH) is like a “home base” and is a unique partnership between you and your physician. It provides you with a more active involvement in your own health-care plans, while also offering the security and convenience of having all your health care needs managed and coordinated by just one physician.

What does this mean for me?

Studies have shown that when patients become more involved with their care and have an established trusting relationship with their doctor, they have better health outcomes than those who were the usual passive recipients of care. You will need to take an active role in your care, tell us about your needs and concerns, and ask for additional information or clarification if you don't fully understand something.

Will the PCMH improve my health?

Your PCMH will provide care for short-term illness, long-term disease, and the tools, information, and encouragement to help you take good care of yourself and prevent chronic health problems.

Will I be able to get an appointment when I need to see my doctor?

As you PCMH, we will provide access to care in a timely fashion, often the same day you call for an acute illness. We will provide access to care after hours and on weekends, through relationships established with urgent-care centers. In addition, there is a physician on call 24 hours per day, 7 days per week.